

Frequently Asked Questions (FAQ)

VBS/VBX Registration 2012

1. **What is the difference between Express and Standard Registration?**

Express Registration is for those who have attended Second Baptist before. We are likely to have most of your family information already on file, so instead of you giving it to us again, you may now create an account on second.org and much of your VBS/VBX registration will be pre-filled with your family information. **Standard Registration** is for those who have never attended before and therefore, the church needs to collect more information to process your registration.

2. **How do I express register for VBS/VBX at a campus I don't normally attend?**

To express register, click the campus you would like to attend, sign in, and then complete the registration: [West](#), [Cypress](#), [Woodway](#), [North](#), [South](#).

3. **When I Express Register, why am I asked my name, email, and date of birth when creating an account on second.org?**

We value the privacy of your information, so we ask this information to ensure that you are who you say you are and that your login is correctly associated with the right family in our church database.

4. **How do I register someone not in my family?**

Express Registration is only available for family members within your household. If you need to register someone that is not in your family and has never attended Second Baptist Church before, you may register them using our **standard registration** form. If they have attended our church before, please direct them to our website to create an account and express register their children.

5. **My family information is incorrect. How do I fix it?**

If your marital status has changed or the list of children in your household is incorrect, please contact our Church Records Office at 713-465-3408 before completing your registration. You may make changes to your address, contact information, date of birth, etc online by clicking "update contact information".

6. **If my plans change, how do I update or cancel my registration?**

No problem! If one or more of your children are unable to attend or you need to make changes to your registration form, please contact your campus's TeamKid staff at 713-465-3408.

7. **Who do I contact if I have questions?**

| Campus & Dates | Registrar | Number | Ext. |
|-----------------------------|------------------|--------------|-------|
| West Campus (July 9-12) | Julie Dautrich | 713-465-3408 | x1121 |
| Cypress Campus (July 23-26) | Troy McDaniel | 713-365-6011 | |
| Woodway Campus (July 16-19) | Debbie King | 713-465-3408 | x1004 |
| South Campus (July 16-19) | Michelle Clark | 713-365-6001 | |
| North Campus (July 23-26) | Michelle Edmonds | 713-465-3408 | x1091 |